
Accessibility Statement for Cleobury Mortimer Town Council Website

Cleobury Mortimer Town Council is committed to making its website accessible to as many users as possible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

This accessibility statement applies to the website: www.cleobury.org.uk

Compliance status.

This website is fully compliant with the Web Content Accessibility Guidelines (WCAG) version 2.2 A standard. This was tested by Crystal Thought Limited on Monday, 31 March 2025 at time of launch. Crystal Thought are the developers of the website and cannot test with Assistive Technology.

This website is partially compliant with the Web Content Accessibility Guidelines (WCAG) version 2.2 AA standard due to the non-compliances and exemptions listed below. (Not tested)

Non-compliance with the accessibility regulations.

Some older PDF and Word documents published before 23 September 2018 may not be fully accessible to screen reader users.

Some scanned documents may not contain searchable text.

Some images published before this website was reviewed may not have appropriate alternative text.

Some third-party content or documents supplied by external organisations may not meet accessibility standards and are outside the Council's direct control. Live video streams do not have captions.

We are working to address these issues wherever reasonably practicable and will ensure that all new content published is as accessible as possible.

Disproportionate burden.

Cleobury Mortimer Town Council publishes many documents, including:

- Committee papers
- Agendas and minutes
- Reports
- Consultation materials

Many older PDFs (particularly those published before September 2018) are not fully accessible. Due to the volume of documents and limited staff resources, retrospectively making every historic file accessible would impose a disproportionate burden.

What to do if you cannot access parts of this website.

If you need information on this website in a different format, please contact us. We will consider your request and aim to respond within 5 working days.

Email: council@cleobury.org.uk or telephone 01299 271154.

Please tell us:

- The web page or document you need.
- The format you require.
- Your name and contact details.

Enforcement procedure.

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

If you have a complaint and are not happy with how we respond to your complaint, please contact the Equality Advisory and Support Service (EASS) www.equalityadvisoryservice.com.

Review

We intend to review this accessibility statement annually or whenever significant changes are made to the website.

Next review: September 2027.